myHEALTH

Video Visit Enhancements, Digital Proxy Access and MyHealth Inpatient Milestone
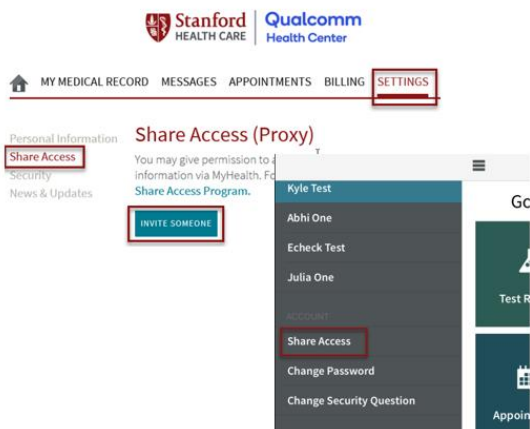
We're excited to inform you about new features added to our Video Visit capability and highlight our digital proxy access and the launch of MyHealth Inpatient at ValleyCare.

1. Video Visits: Multiparty conferencing and screenshare functionalities

Multiple care team members (1 billing provider and up to 3 additional care team members) can simultaneously join in on ambulatory Video Visit encounters. All care team members joining should navigate to the same shared encounter to launch the video visits. Please view the KB article for more information. In addition, care team members also have the ability to share screens with patients during the Video Visit if needed.

2. Share health information with families and caregivers digitally

Adult patients (18-years or older) can digitally share their health information with another adult individual (18 years or older) such as a family member or caregiver. Both parties have to be registered MyHealth users, but MyHealth now makes sending an invite to Share Access with one's medical information a simple button push from within either the mobile app or web interface. Please see this KB article for details, or visit here for more information on the MyHealth Share Access program, including a parent's access to a child's record.

3. MyHealth Hospital View reached major milestone with February 2020 ValleyCare launch

In late February, we reached a major milestone when MyHealth Inpatient went live at Stanford Health Care – ValleyCare. Patients can share access with other caregivers, gain visibility into their test results, care team members, medications, health education, pain/mobility goals, and discharge readiness information. With this launch, all patients within the Stanford hospital network all have access to a differentiated and more transparent digital inpatient experience. View the article on MyHealth Inpatient here for more details.

Enrollment Summary

Operational Areas	FY20 Target	Jul-20	FY20 Growth (relative to Sep 2019)
SHC			
EBCs	90%	94.2%	+ 0%
SHC Primary Care	90%	95.9%	+ 5%
SHC Specialty Care	90%	89.4%	+ 5%
SHC Inpatient	77%	83.0%	+ 10%
SHC ED	45%	64.0%	+ 26%
ValleyCare			
VC Outpatient	65%	73.0%	+ 20%
VC Inpatient	55%	64.0%	+ 18%
VC ED	35%	48.4%	+ 22%
UHA	80%	85.3%	+ 10%
Labs/Imaging	85%	89.0%	+ 13%

Legend	
> FY20 target	
< FY20 target	

MyHealth Resources

- SharePoint Site: Central site for all MyHealth-related resources and information
- Marketing Portal: Self-service portal to order patient-friendly marketing materials
- Dashboard: Reporting dashboard for MyHealth metrics. [Request access via ServiceNow]
- Video Visits: Comprehensive tip sheet for all available video visit resources for providers
- HealthStream Training: Overview of MyHealth Inpatient and/or Outpatient features
- FAQ: Patient-facing site with common questions and answers about MyHealth

Questions or suggestions? Please email MyHealth_Suggestion_Box@stanfordhealthcare.org.