

Stanford Health Care – ValleyCare: Services Announcement – East Bay/Tri-Valley

Dear colleagues,

Please allow me to highlight Stanford Health Care’s acute care options for your patients from the East Bay/Tri-Valley:

Urgent Cares/Emergency Department: Stanford Health Care – ValleyCare offers two Urgent Care facilities (Livermore and Dublin) and an Emergency Department (Pleasanton) associated with Stanford Health Care – ValleyCare’s 167 bed acute care hospital in Pleasanton.

*Notably, all Stanford Health Care – ValleyCare’s facilities now use Stanford Health Care’s Epic to allow for smooth transitions of care.

Direct Admission Process: Stanford Health Care – ValleyCare Hospital

Stanford Health Care – ValleyCare has created a Direct Admission Process to our acute care hospital in Pleasanton. Please see the following direct admission process:

(Also available on the SHC Connect Intranet – includes list of services available at Stanford Health Care – ValleyCare: **SHC Connect Intranet Link:**

<https://shcconnect.stanfordmed.org/depts/it/Documents/SHC-VC-DirectAdmissions.pdf>)

1. *Discuss case with Stanford ValleyCare Hospitalist:* 925-726-3001 (Available 24/7/365)
2. *Request bed assignment:* 925-416-3553
 - a. Information needed: Patient name, DOB, Admission type, Bed type, Insurance, Admission diagnosis, Isolation needs, Fall Risk, Special Needs
3. *Direct patient:*
 - a. 8 a.m. – 4 p.m. M-F: Stanford Health Care – ValleyCare main admitting (5555 W. Las Positas Blvd. Pleasanton, CA 94588);
 - b. After hours: Stanford Health Care – ValleyCare Emergency Department Admitting

Please let me know if you have any questions about the above services. We hope Stanford Health Care – ValleyCare’s facilities provide convenient, high quality community care options for your East Bay/Tri-Valley patients.

Sincerely,

David Svec M.D., M.B.A.

Stanford Health Care – ValleyCare CMO

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